26123 Broadway Avenue, Oakwood Village Cleveland, OH 44146 Tel: 440.439.4976 Fax: 440.439.8728

## Credit Application & Agreement

Applicant's Legal Business Name	þ:		Date:		
Contact:		Title:	Phone:(	)	
Billing Address:	City, State, Zip:				
Physical Address:	City, State, Zip:				
Type of Business: Corporation:	☐ Partnership: ☐ Sole P	roprietorship:	Years in Business:		
If Incorporated: State of Incorpora					
FEIN:	Sales Tax Number:				
Officer/Principal Name:	Social Security Number:				
Street (home address):		City, State, Zip:			
		Social Security Number:			
Street (home address):		City, State, Zip:			
A/P Name:	Phone:		E-Mail:		
A/P Name: Purchasing Name:	Phone:		 E-Mail:		
Amount of Credit Requested:			Per Month (Net	30 Day Terms)	
BANK REFERENCES:					
Primary Bank:	Phone:()				
Bank Officer:	Account #:_				
TRADE REFERENCES:					
Name:	Phone:		Fax (Required)		
Name:	Phone:		Fax (Required)		
Name:	Phone:		Fax (Required)		
For purposes of obtaining credit, Ap and Agreement is true and correct at and Agreement, and that there will be signing below grants permission to Application and Agreement and to personal signing below. Applicant and each Applicant and such other persons from assist in making a credit decision, to activity. Applicant and each other provide all information requested by for all acts or omissions which occur approved by Seller. Applicant and each other provide all informations which occur approved by Seller. Applicant and each other provisions set forth below to the control of the contr	and accurately describes the fine no material change in Applit N.T. Ruddock Co., and its at rovide any information request hother person signing below on time to time for such purpose review the account of Applit person signing below grants. Seller and releases all claims are in verifying the above information other person signing this both individually and in any results.	nancial condition of icant's business aft ffiliates (collective sted by other credit w grants Seller peroses as Seller deem cant and/or such of permission to the stagainst Seller, and Application and Application and Appresentative capacity	of Applicant as of the dater that date. Applicant at ly, "Seller"), to verify a cors of the Applicant and rmission to obtain cred a appropriate including, ther persons and to assi ir respective present and their respective present at a commitment to least a commitment agreement agree to the Test ty for Applicant.	and each other personal information in the dorrest concerning without limitation, st in taking collection of former creditors than dorrest and former creditors and former creditors and until accepted as	
Authorized Signature	Date Aut	horized Signature		Date	
	Zuto Hun				
Print Name / Title	Prir	nt Name / Title			
Signature of Guarantor	Date Sign	nature of Guaranton	<u> </u>	Pate	
Print Name	Prir	nt Name			

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#### **GENERAL TERMS AND CONDITIONS**

The following General Terms and Conditions ("General Terms") are applicable to the sale of all Products (as hereinafter defined) by N.T. Ruddock Company, an Ohio corporation ("Seller"), to any purchaser thereof ("Applicant"). All of the product or products and/or service or services, the design and/or sale of which is the subject of such Seller's Proposal (as hereinafter defined) or Purchase Order (as hereinafter defined) are collectively referred to as "Products" and individually as a "Product."

These General Terms are subject to any additional terms contained in any agreement, statement of work, amendment, addendum or other writing signed by Seller and each such writing, together with these General Terms, is deemed to incorporate these General Terms as if fully set forth therein. All orders are subject to approval by Seller at its corporate headquarters in Cleveland, Ohio. Any amendment, waiver or other alteration by Seller shall be effective only if made in a writing signed by a designated officer or director of Seller, and Applicant's attempts to alter such terms and conditions with printed purchase orders, acknowledgments or similar documentation shall be void.

- Entire Agreement. These General Terms constitute a complete and exclusive statement of the agreement between Seller and Applicant with respect to, and shall exclusively govern, the sale of the Product and other personal property by Seller to Applicant in connection with or as contemplated by the Seller's written or oral proposals, quotations and sales to Applicant (any such item being a "Seller's Proposal") and/or Applicant's written or oral purchase orders or similar form to Seller (any such item, written or oral, being a "Purchase Order"), and shall continue in effect until terminated in writing by Seller (the "Application and Agreement"). In the event of a conflict between the terms and conditions contained in the Seller's Proposal or final order acknowledgement and those contained in these General Terms, the terms contained in the Seller's Proposal or order acknowledgement shall govern. Notwithstanding any different or additional terms or conditions contained in Applicant's purchase order or other communication to Seller related to the Products, Seller accepts Applicant's order only on the condition that Applicant expressly accepts and assents to these General Terms. In the absence of Applicant's acceptance hereof, Seller's commencement of performance or Seller's acknowledgement of Applicant's Purchase Order, shall be for Applicant's convenience only and shall not be construed as Seller's acceptance of any of Applicant's terms. Any confirmation by Applicant that states different or additional terms shall operate as an acceptance of these General Terms, but Seller hereby objects to and rejects such different or additional terms and any such different or additional terms shall be deemed to be material alterations and notice of objection to them is hereby given. In addition, Applicant's acceptance of any Products shall be deemed to be acceptance of all of the General Terms. Seller hereby objects to any additional, contradictory or different terms contained in any initial or subsequent Purchase Order from Applicant pertaining to the Products, including, but not limited to, any indemnification or compliance warranty provisions. Any notice by Applicant objecting to these General Terms must be in a writing separate from any Purchase Order. Seller's failure to object specifically to provisions contained in any Purchase Order shall not be deemed a waiver of the provisions contained in these General Terms. The terms and conditions appearing herein are also located online at www.ntruddock.com.
- 2. **Payment.** Applicant acknowledges and agrees that all credit sales under this contract are subject to availability of credit insurance from Seller's regular credit insurer. Applicant further agrees that any uninsured amount of its aggregate debt to Seller shall be secured by a letter of credit or a bank guarantee from a reputable bank acceptable to Seller. Unless otherwise agreed to in writing, all invoices are due and payable net thirty (30) days from date of invoice. All payments shall be made in U.S. dollars. Applicant's outstanding unpaid balances shall be subject to a finance charge of one and one-half percent (1-1/2%) per month until paid in full (or such lower rate as may be the maximum permitted by law). Applicant agrees to pay Seller's cost of collection (including reasonable attorneys' fees), if applicable. Payments received may be applied by Seller against any obligation owed by Applicant to Seller. Seller may refuse or delay shipments if Applicant fails to pay promptly any payments due Seller. If Seller shall, in its sole discretion, deem itself to be insecure regarding Applicant's ability to fulfill the terms of payment herein specified, whether due to Applicant's financial condition or any other reason, Seller may modify the credit terms herein, including full or partial payment in advance of delivery. Any authorized early payment discounts must be taken at the time of invoice payment and will be calculated from the invoice date to the date payment is received by Seller.
- 3. **Quality**. Upon receipt of Products, Applicant agrees to immediately inspect and/or test the Products. All orders of Products assume that the full quantity of Products purchased on this Application and Agreement. Quality is final at delivery point as defined in the Purchase Order or Seller's Proposal. Applicant shall have the right to raise a claim to the Seller with respect to quality of Products not later than ten (10) business days after arrival.
- 4. **Setoff**. Seller shall have the right at any time and without notice, to set off any liability or obligation of Applicant to Seller against any liability or obligation of Seller to Applicant. Under no circumstances will Applicant have a right of set off against Seller without prior.
- 5. **Purchase Money Security Interest**. As security for the Applicant's performance of its obligations hereunder, Seller hereby reserves, and Applicant hereby grants to Seller, a purchase money security interest in all goods sold by Seller to Applicant, and in the proceeds thereof. In the event of default by Applicant in any of its obligations to the Seller hereunder, Seller may repossess the goods (Rev. 08/12)

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sold hereunder without liability to the Applicant. A copy of the invoice covering the goods may be filed with appropriate authorities at anytime as a financing statement to perfect Seller's security interest. Applicant hereby authorizes Seller to prepare, file and execute such UCC-1 financing statements and any instruments that Seller may reasonably require to perfect Seller's security interest in the goods sold or delivered by Seller to Applicant and any proceeds thereof. Seller shall have all of the rights and remedies of a secured party under the Uniform Commercial Code, which remedies shall be cumulative and not exclusive.

- 6. **Price & Taxes**. Unless otherwise specified all prices are F.O.B. point of origin and cover only the Products expressly specified and, unless otherwise expressly stated or Applicant provides Seller with valid tax exemption certificates, do not include any freight, taxes, duties, tariffs or other additional costs, all of which shall be borne by Applicant. Written quotations are valid for forty-five (45) days from issuance. After such 45-day period, prices are subject to escalation in accordance with any cost increases incurred by Seller and Applicant agrees to pay such increased price in accordance with these General Terms.
- 7. **Delivery**. Unless otherwise specified, Products are shipped F.O.B. point of origin. Title to and risk of loss shall pass to Applicant upon delivery of Products to carrier. Applicant shall pay all freight, handling, delivery, special packing and insurance charges for shipments of Products. Choice of carrier and shipping method and route shall be at the election of Seller. Seller shall have the right to deliver all Products covered hereby at one time or in partial shipments form time to time, within the agreed time for delivery. All delivery dates are approximate, and Seller shall not be liable for damages or costs which arise in connection with the delivery of goods after the date stated on any Proposal, Purchase Order or other document. Delivery dates are further dependent upon the prompt receipt by Seller of all information required by Seller to proceed with work immediately and without interruption.
- 8. **Force Majeure**. Seller shall not be liable for delays in delivery or for failure to perform due to causes beyond the reasonable control of Seller, including, but not limited to, force majeure, acts of God, acts or omissions of Applicant, acts of civil or military authorities, fire, strikes, power surges or outages, epidemics, quarantine restrictions, flood, natural disasters, riot, war, delays in transaction or inability to obtain necessary labor, materials or supplies or any cause which renders Seller's performance commercially impractical under Section 2-615(a) of the Uniform Commercial Code, as amended.
- 9. **Acceptance**. Upon receipt of Products, Applicant agrees to immediately inspect and/or test the Products. Such inspection or testing shall be completed promptly and in no event later than ten (10) days after delivery of the Products. The Products shall be deemed accepted by Applicant unless Applicant provides Seller, within ten (10) days of the initial inspection period, a written notice specifying all defects or discrepancies in the quality or quantity of Products. Applicant shall permit Seller to inspect any damaged or otherwise nonconforming Products.
- Cancellation. Once an order is accepted by Seller, it may not be cancelled or changed by Applicant, nor shall Applicant be entitled to delay shipment or performance, except with the written consent and upon terms and conditions approved by Seller in writing. If Seller consents to the cancellation of an order for Products pursuant to the foregoing sentence, Applicant shall pay to Seller within thirty (30) days of such cancellation, all costs and expenses incurred by Seller in connection with Applicant's order (including without limitation, any restocking fee and reasonable cancellation charges) on an amount not less than [fifteen percent (15%)] of the canceled order. Any extra cost incurred by Seller to meet Applicant's request for rescheduling/cancellation will be Applicant's responsibility.
- 11. **Limited Warranty; Exclusive Remedy**. Seller warrants that the Products will conform to Seller's specifications, as in effect at the time of shipment, and are free from defects in material and workmanship for a period of thirty (30) days from the date of shipment. Seller's sole obligation under this warranty shall be at its option to repair or replace any Product or part thereof which proves to be other than as warranted; provided that written notice of the alleged defect shall have been given by Applicant, within ten (10) days after discovery thereof, to Seller prior to thirty (30) days from the date of shipment to Applicant. This warranty does not extend to any Products or parts thereof which have been installed, operated, maintained, repaired or altered improperly or which have been the subject of misuse, accident or neglect; nor does the warranty apply to normal wear and tear resulting from use of the Products. Seller also warrants that it will convey good title to the Products and that such Products will be delivered free of any security interest or other lien or encumbrance.

EXCEPT AS SET FORTH IN THIS SECTION 8, SELLER MAKES NO REPRESENTATION OR WARRANTY, EXPRESS OR IMPLIED, WITH RESPECT TO THE PRODUCTS. SELLER DISCLAIMS ANY WARRANTY WITH RESPECT TO THE MERCHANTABILITY OF THE PRODUCTS OR THE FITNESS OF THE PRODUCTS FOR ANY PARTICULAR PURPOSE OR USE OF APPLICANT AS WELL AS ANY EXPRESS OR IMPLIED WARRANTIES OR CONDITIONS ARISING BY ANY COURSE OF DEALING, COURSE OF PERFORMANCE OR USAGE OF TRADE. SELLER FURTHER DISCLAIMS ANY WARRANTY WITH RESPECT TO THE CONFORMANCE OF THE PRODUCTS WITH ANY REQUIREMENTS OR SPECIFICATIONS PROVIDED BY APPLICANT, UNLESS THE CONFORMANCE WITH SUCH REQUIREMENTS OR SPECIFICATIONS HAS BEEN SPECIFICALLY AGREED TO BY SELLER IN WRITING. Any course of action for breach of the foregoing warranty shall be brought within one (1) year from the date the alleged breach was discovered or should have been discovered, whichever occurs first. APPLICANT'S SOLE REMEDY IN THE EVENT OF A BREACH OF THE FOREGOING WARRANTIES IS THE REPAIR OR REPLACEMENT OF THE AFFECTED PRODUCT BY SELLER UPON RETURN OF THE

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PRODUCT, TRANSPORTATION CHARGES PREPAID TO SELLER AND AFTER, A PRO-RATA CHARGE TO APPLICANT FOR USE OF THE PRODUCT PRIOR TO ITS RETURN.

- 12. **Limitation of Liability**. IN NO EVENT SHALL SELLER'S LIABILITY ARISING IN CONNECTION WITH OR UNDER THIS APPLICATION AND AGREEMENT (WHETHER UNDER THE THEORIES OF BREACH OF CONTRACT, TORT LIABILITY, MISREPRESENTATION, FRAUD, WARRANTY, NEGLIGENCE, STRICT LIABILITY OR ANY OTHER THEORY OF LAW) EXCEED THE PURCHASE PRICE OF THE PRODUCTS.
- Disclaimer of Consequential Damages; Applicant Indemnity. IN NO EVENT SHALL SELLER BE LIABLE FOR INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OF ANY NATURE INCLUDING, WITHOUT LIMITATION, BREACH OF ANY OBLIGATION OR WARRANTY IMPOSED ON SELLER HEREUNDER OR IN CONNECTION HEREWITH. "CONSEQUENTIAL DAMAGES" FOR PURPOSES HEREOF SHALL INCLUDE WITHOUT LIMITATION, LOSS OF USE, INCOME OR PROFIT, OR LOSSES SUSTAINED AS THE RESULT OF INJURY TO ANY PERSON, OR LOSS OF OR DAMAGE TO ANY PROPERTY (INCLUDING, WITHOUT LIMITATION, PROPERTY HANDLED OR PROCESSED THROUGH THE USE OF THE GOODS), DAMAGES OR LOSSES RESULTING FROM CLAIMS OF OTHER PERSONS AGAINST APPLICANT, OR DAMAGES OR LOSSES SUSTAINED AS THE RESULT OF WORK STOPPAGE. APPLICANT SHALL INDEMNIFY SELLER ITS OFFICERS, DIRECTORS, EMPLOYEES AND AGENTS AGAINST ALL LIABILITY, COST OR EXPENSE WHICH MAY BE SUSTAINED BY SELLER ON ACCOUNT OF ANY SUCH LOSS, DAMAGE OR INJURY.
- Compliance with Laws. Applicant represents and warrants that Products will not he used, resold, transferred, exported or reused in any way by Applicant in violation of any laws, regulations of any federal, local, state or other governmental entity including export/import controls imposed by the U.S. Government (collectively, the "Regulations"). In the event Applicant knows or is aware of any Regulation that would adversely impact the transaction(s) contemplated by Seller's Proposal and/or Applicant's Purchase Order, Applicant shall immediately advise Seller of the same. If the Seller, in its sole discretion, determines that the effect of the Regulations is a material increase in Seller's risk with respect to such transaction, the Seller may, without cost, liability or penalty of any kind, withdraw Seller's Proposal and/or revoke its acceptance of Applicant's Purchase Order.
- Disputes. Any controversy or dispute between Seller and Applicant arising out of or in any way related to this Application and Agreement not otherwise resolved between Seller and Applicant shall be resolved in a court sitting within the State of Ohio, Cuyahoga County, and Applicant consents and agrees that jurisdiction and venue for such proceedings shall lie exclusively with such courts. For Applicants Residing In Florida: If Applicant resides in the State of Florida, Applicant and each other person signing this Application and Agreement consents to the personal justisdiction of the state and federal courts located in the State of Florida in connection with any controversy involving or related to this Application and Agreement, and agrees that any litigation initiated by Applicant or any other person signing this Application and Agreement in connection with this Application and Agreement or any agreement between Applicant and Seller shall be venued in the state or federal courts sitting in Duval County, Florida. No action, regardless of form, arising out of, or in any way connected with, Products may be brought by Applicant more than one (1) year after the cause of action has accrued.

APPLICANT AND EACH OTHER PERSON SIGNING THIS APPLICATION AND AGREEMENT KNOWINGLY, VOLUNTARILY AND INTENTIONALLY WAIVES THE RIGHT TO TRIAL BY JURY IN ANY JUDICIAL PROCEEDING INVOLVING, DIRECTLY OR INDIRECTLY, ANY MATTER (WHETHER SOUNDING IN TORT, CONTRACT OR OTHERWISE) IN ANY WAY ARISING OUT OF, RELATED TO OR CONNECTED WITH, THIS APPLICATION AND AGREEMENT OR ANY OTHER AGREEMNT RELATING HERETO.

- **16. Prepayment.** All indebtedness of Applicant under this Application and Agreement may be prepaid in whole or in part at any time. No partial prepayment shall affect the obligation of the Applicant to make any payment of principal or interest due under this Application and Agreement until all indebtedness has been paid in full.
- 17. Termination. This Application and Agreement may be terminated by either party by giving the other party sixty (60) days written notice. If, at the sole discretion of Seller, it becomes apparent the Applicant is or will be unable to meet its financial obligations to Seller, or if Applicant fails to comply with the terms and conditions imposed by this Application and Agreement or any other agreement between Applicant and Seller, then Seller shall have the right in its sole discretion to terminate this Application and Agreement and demand payment in full or satisfactory security by giving Applicant fifteen (15) days notice of termination. All applicable terms and conditions hereof, including all obligations of Applicant and of each person signing this Application and Agreement to repay the indebtedness, shall survive the termination of this Agreement for the purpose of determining and resolving any and all rights, obligations and disputes hereunder that are not resolved before the date of termination.

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- **18. If Your Application For Credit Is Denied**, you have the right to a written statement of the specific reasons for denial. To obtain the statement, please contact Operations Manager, N.T. Ruddock Co., 26123 Broadway Avenue, Oakwood Village, Cleveland, OH 44146 within 60 days from the date you are notified of Seller's decision. Seller will send you a written statement of reasons for the denial within 30 days of receiving your request.
- 19. Guaranty: In consideration of and to induce Seller to extend credit to the Applicant, the Applicant, and each person signing this Application and Agreement, jointly, severally, and unconditionally guarantees full and prompt payment when due of all of Applicant's indebtedness and liabilities to Seller whether now or hereafter existing including without limitation, attorney fees, costs of collection, and interest at the maximum rate allowed by law in the event of default on any debt to Seller.
- **20. Confidentiality**. The parties acknowledge and agree that this Application and Agreement and all information concerning this Application and Agreement and the prescriptions are confidential and will not be disclosed to any third party without the mutual written consent of all affected parties.
- 21. No Usury. Nothing contained in this Application and Agreement shall be construed to permit Seller to receive interest, fees or other charges in excess of the amounts which Seller is legally entitled to charge and receive under any law to which such interest, fees or charges are subject. In no event shall the compensation payable to Seller by the Applicant exceed the highest rate permissible under any law to which such compensation is subject. In the event any compensation in excess of the highest rate permissible is charged by Seller or paid by the Applicant, such excess shall be deemed applied by Seller toward reduction of the outstanding principal balance. If no principal balance is then outstanding, the person making payment shall be entitled to an immediate return of such excess.
- 22. **General**. This Application and Agreement shall be governed by the laws of the State of Ohio, without regard to conflicts of laws principles thereof. Applicant may not assign its right under or interest in any Purchase Order without the prior written consent of Seller. This Application and Agreement shall be binding upon and inure to the benefit of Applicant and Seller, their successors and permitted assigns. No waiver by either party of any breach of these General Terms shall constitute a waiver of any other breach. If any provision hereof is held to be invalid or otherwise unenforceable for any reason, all other terms and remaining conditions will continue to be in force. Any clerical errors are subject to correction.

All Proposals and Purchase Orders are subject to the warranties, warranty disclaimer, terms and conditions appearing herein and Applicant agrees to be bound thereby. No modifications or additions thereto shall be binding upon Seller unless expressly consented to in writing in either the Proposal or Purchase Order acknowledgment. Any conflicting warranties, terms and conditions in the Order or any other Applicant's document are specifically rejected by the Seller.

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ACCEPTED AND APPROVED

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